



May 5th, 2020

To Our Valued Patients:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and we are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agency's recommendations.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and team. For example:

1. **We are excited to fully OPEN for patient care again on May 18th.** You will be screened beforehand (via telephone) and again when you arrive for your appointment.
2. We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
3. Our waiting area has been modified to eliminate unnecessary items at risk for cross-contamination, such as the magazine rack and coffee station. An air purifier has also been installed.
4. Since appointments will be managed to allow for social distancing between patients, you may be offered fewer options for appointments.
5. We plan to allow more time between appointments to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time. You will also have the option of waiting in your car.
6. We have worked diligently to abide by all current and updated PPE (personal protective equipment) standards such as N95/KN95 respirators, per the recommendations of the ADA, CDC, and OSHA.
7. In keeping with these recommendations, **all patients and family members are asked to bring a mask/face covering to all office visits.** In addition to decreasing the likelihood of cross contamination, it will also cut down on the requests for our PPE as supplies are limited right now.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call **919-870-5905** or visit our website at www.andrewperrydds.com. Thank you for your cooperation!

Dr. Andrew Perry and Team